

Republic of Serbia

TAX ADMINISTRATION MODERNIZATION PROJECT (TAMP)

Project ID No. **P163673**

Assignment Title:

CONSULTING SERVICES FOR MARKET ASSESSMENT AND DEVELOPMENT OF SPECIFICATIONS FOR A COMMERCIAL OFF-THE-SHELF (COTS) SOFTWARE SOLUTION

Reference No. SER-TAMP-CQ-CS-20-19

The Republic of Serbia has received financing in the amount of US\$ 52,000,000 equivalent from the World Bank toward the cost of the Tax Administration Modernization Project (TAMP), and it intends to apply part of the proceeds to payments for consulting services to be procured under this project.

Scope of Work

The ongoing BPR project will result in the development of a new general business model for the STA that will serve as the basis for identifying an appropriate COTS solution to permit full-scale implementation of the selected general business model. With this in mind, the Consultant shall:

- i. Produce an inception report containing an activity plan and methodology;
- ii. Prepare a market assessment;
- iii. Prepare a 'to-be' assessment detailing options for implementation;
- iv. Develop a technical specification for the COTS solution which would be the basis of the RFB to be prepared by Employer;
- v. Provide technical support throughout the procurement process
- vi. Prepare Final Report.

Contract duration: 10 months.

Consultant (company) qualifications

This Contract is open to legal firms that meet the following criteria:

- a) At least eight (8) years of general experience in implementation, analysis, integration of commercial off-the-shelf (COTS), market assessment and development of specifications for a commercial off-the-shelf (COTS) software solution.
- b) Having successfully completed at least two (2) contracts as the lead contractor and/or consortium member each in the amount of at least USD 300,000 in the past five (5) years, where the assignment of the Consultant was or included assessment of future software systems, development of technical specifications for COTS solutions for tax administrations in the field of audit, collection, accounting, and registers, as well as the technical support in bid evaluation.

To substantiate the above qualifications, the Consultant must prepare a table containing the following information: project title or relevant assignment; description of the work performed; year

of project implementation; country/region; client's contact (first and last name, e-mail address, telephone number); and contract value (contract as proof of performance).

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

The Consultant is expected to establish a core team that shall consist of the following key experts, with the qualifications and skills defined in the Terms of References:

- a) Team Leader
- b) Senior Software Solution Expert
- c) Senior Security Expert

The detailed Terms of Reference for the above referenced consulting services is posted on the website of the Serbian Tax Administration <http://www.purs.gov.rs/en.html>

The Consultant will be selected in accordance with Consultant's Qualifications Based Selection (CQS) as set out in the ***World Bank's Procurement Regulations for IPF Borrowers – Procurement in Investment Project Financing Goods, World, Non-Consulting and Consulting Services, July 2016, revised November 2017 and August 2018*** ("the Regulations"). The Consultant that obtains the highest score during evaluation of expressions of interest will be invited to submit technical and financial proposals.

The attention of interested Consultants is drawn to paragraphs 3.14, 3.16 and 3.17 of the Regulations setting forth the World Bank's policy on conflict of interest.

The Central Fiduciary Unit (CFU) of the Ministry of Finance now invites eligible Consultants to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

Expressions of interest in **English language** must be delivered in a written form to the **email** below, by **August 19, 2021, 12:00 hours, noon**, local time.

When submitting Expressions of interest please indicate assignment and reference number for which you are applying.

Contact:	E-mail:	Address:
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